



Board of Aldermen Request for Action

MEETING DATE: 1/17/2023

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1168, A Resolution Approving A Water Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1168, approving a water and wastewater leak adjustment request.

SUMMARY: The City has received notice from Cindy Hadley, a residential utility billing customer, of a repaired water leak and the request for a water and wastewater leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or around November 25, 2022, the Utilities Department obtained electronic reads of water usage for the month of November 2022. Those reads were uploaded to the billing system later and same day which provides warnings for customers with no, little, or high usage.

Following the month of the October 2022 billing cycle, Cindy Hadley had started the November 2022 billing cycle with a read of 3,706 and finished the November 2022 billing cycle with a read of 4,317, which resulted in consumption of 61,100 gallons of water. This amount was more than twice the established monthly average.

On or around December 28, 2022, the Utilities Department obtained electronic reads of water usage for the month of December 2022. Those reads were uploaded to the billing system later and same day which provides warnings for customers with no, little, or high usage.

Following the month of the November 2022 billing cycle, Cindy Hadley had started the December 2022 billing cycle with a read of 4,317 and finished the December 2022 billing cycle with a read of 4,619, which resulted in consumption of 30,200 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Cindy Hadley has provided proof of a leak and proof of repair/maintenance of the leak which caused the high usage during the November 2022 billing cycle and December 2022 billing cycle.

If approved, the leak adjustment would issue a credit of \$454.82 to Cindy Hadley's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

Provide utility billing financial relief via a utility leak billing adjustment

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$454.82

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1168

**A RESOLUTION APPROVING A WATER AND WASTEWATER
LEAK ADJUSTMENT REQUEST**

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

WHEREAS, Cindy Hadley, a residential utility billing customer with account 02-000080-00, has notified the City of a water leak and is requesting a leak adjustment; and,

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$454.82.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$454.82 shall be credited to account 02-000080-00 of residential utility billing customer Cindy Hadley.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 17th day of January 2023.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Cindy Hadley

Utility Service Address: 520 Second Creek Road

Utility Account Number: 02-000080-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be **\$454.82** at the Board of Alderman meeting on January 17, 2023.

I, Cindy Hadley, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Cindy Hadley, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Cindy
Hadley _____ 1/4/2023 _____

Customer's Signature

Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Cindy Hadley**
 Utility Service Address: **02-000080-00**
 Utility Account Number: **520 Second Creek Road**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$9.04
 Average monthly water usage for this property: 4,933 gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$5.40

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$7.69
 Average monthly wastewater usage for this property: 4,933 gallons
 Was the leak inside or outside the home: outside
 Was the wastewater billed winter average or actual usage: winter average

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

"November 2022"	
Original Water Bill Amount	
61,100 gallons @ 9.04 per 1,000 gallons =	552.34
Adjusted Water Bill Amount	
9,866 gallons @ 9.04 per 1,000 gallons =	89.19
+ 51,234 gallons @ 5.4 per 1,000 gallons =	276.66
	365.85
Water Discount =	186.49
Original Wastewater Bill Amount	
4,933 gallons @ 7.69 per 1,000 gallons =	37.93
Adjusted Wastewater Bill Amount	
4,933 gallons @ 7.69 per 1,000 gallons =	37.93
Wastewater Discount =	0.00

Original Water Bill Amount	
gallons @ 9.04 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 9.04 per 1,000 gallons =	0.00
+ 0 gallons @ 5.4 per 1,000 gallons =	0.00
	0.00
Water Discount =	0.00
Original Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Wastewater Discount =	0.00

Total Discount = 186.49



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Cindy Hadley**
 Utility Service Address: **02-000080-00**
 Utility Account Number: **520 Second Creek Road**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

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City's normal water rate (per 1,000 gallons): \$9.04
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- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$5.40

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$7.69
 Average monthly wastewater usage for this property: 4,933 gallons
 Was the leak inside or outside the home: outside
 Was the wastewater billed winter average or actual usage: actual usage

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

"December 2022"	
Original Water Bill Amount	
30,200 gallons @ 9.04 per 1,000 gallons =	273.01
Adjusted Water Bill Amount	
9,866 gallons @ 9.04 per 1,000 gallons =	89.19
+ 20,334 gallons @ 5.4 per 1,000 gallons =	109.80
	198.99
Water Discount =	74.02
Original Wastewater Bill Amount	
30,200 gallons @ 7.69 per 1,000 gallons =	232.24
Adjusted Wastewater Bill Amount	
4,933 gallons @ 7.69 per 1,000 gallons =	37.93
Wastewater Discount =	194.31

Original Water Bill Amount	
gallons @ 9.04 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 9.04 per 1,000 gallons =	0.00
+ 0 gallons @ 5.4 per 1,000 gallons =	0.00
	0.00
Water Discount =	0.00
Original Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Wastewater Discount =	0.00

Total Discount = 268.33

Invoice

Scott's Custom Plumbing LLC
30391 HWY UU
Warsaw, MO 65355
816-560-8680

To: Robert Hadley

Job Address: 520 Second Creek Road

Email: Chadley40@yahoo.com

Date: December 29, 2022

Details:

Replace main water line to house

Total Labor and Material Due: \$ 2,500.00

PAID IN FULL

Rod Hadley
Second Creek Rd
Smithville, Mo 64089

Dig up Water Service that find leak, Leak under house Had to dig trench around house to front Door

8Hrs Mini Excavator and Labor \$120 Per Hour

8X120-----\$960.00

Total-----\$960.00

Make Check Payable to Bradley Lincoln

Thank You

Brad Lincoln



Rd # 1039
12/23